

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Patent Application of:  
Garrett R. Goldfield et al.

Application No.: 10/751,194

Confirmation No.: 2548

Filed: December 31, 2003

Art Unit: 2179

For: PROVIDING SOFTWARE APPLICATION  
HELP BASED ON HEURISTICS

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Examiner: K. L. Dam

**SUBMISSION UNDER 37 C.F.R. § 1.114**

MS RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated November 16, 2007 (hereinafter "Action") and the BPAI Decision dated March 31, 2010 (hereinafter "Decision"), please reconsider this application in view of the following.